

# Instructions: Purchase an Email Certificate

#### Summary Steps:

- 1. Proceed to **purchase an individual email certificate** from the TrustFactory website by selecting the certificate, term length and adding that to the cart
- 2. You will be required to register an account with TrustFactory, or login to an existing account
- 3. You will then need to complete your order in terms of the remaining steps:
- 4. Complete the order steps:
  - a. Create Order- Enter details you would like to appear on your certificate
  - b. Billing Address: Complete these details
  - c. Make Payment
  - d. Generate a CSR for Smart Card Token (See Support for more information).
  - e. Complete the Email validation
- 5. Your certificate will now get issued. Download and install the certificate. (See installation instructions per relevant document)

The below document details the purchasing and order completion steps mentioned above in

Detailed Steps:

# 1. Purchase an Email Certificate

1.1. Go to the task menu on your computer and type "Chrome"

1.2. Select the Google Chrome browser from the search results

| Instru | ctions: Purchase an Email Certificate |
|--------|---------------------------------------|
| ≡      | ■ □ <sup>③</sup> Filters ∨            |
| ጨ      | Best match                            |
|        | Google Chrome<br>Desktop app          |
|        | Documents                             |
|        | ic_chrome_reader_mode_24px.svg        |
|        | ic_laptop_chromebook_24px.svg         |
|        |                                       |
|        |                                       |
|        |                                       |
|        |                                       |
|        |                                       |
| ŝ      |                                       |
| 2      |                                       |
|        | chrome                                |

- 2. Enter the following URL: <u>https://www.trustfactory.net/</u>
- 3. Click on the "Individual" tab



- 4. Select Email Pass.
- 5. Select the relevant term length
- 6. Click the "Add To Cart"

Instructions: Purchase an Email Certificate



- 7. You will be directed to the checkout page.
- 8. Click on proceed to checkout

|        | PRODUCT            | PRICE   | QTY | TOTAL       |                     |
|--------|--------------------|---------|-----|-------------|---------------------|
| 6      | EmailPass - 1 year | \$19.00 | 1   | 00.012      | Cart totals         |
| Coupon | code Apply coupon  |         |     | Update cart | Subtotal<br>\$19.00 |
|        |                    |         |     |             | Total<br>519.00     |
|        |                    |         |     | 0           | 0                   |

- 9. You will be prompted to register or login
- 10. If you are a new user, please register an account by completing the required fields and click on register

|              | Sign into your Trust Factory account!         |
|--------------|---|
|              | USERNAME *                                    |
|              | PASSWORD *                                    |
|              | errort assessed                               |
|              | LOGIN   |
| TrustFactory | Don't have an account yet? Please click here. |
|              |   |

Instructions: Purchase an Email Certificate

11. Register a new account. If you are purchasing a certificate through a partner reseller, you may enter the partner id as part of the registration

|              | Sign into your Trust Factory accoun | t! |
|--------------|-------------------------------------|----|
|              | USERNAME *                          |    |
|              | JoeSoap                             |    |
|              | PASSWORD * i                        |    |
|              |                                     | >  |
|              | CONFIRM PASSWORD * i                |    |
|              |                                     | >  |
|              | EMAIL ADDRESS *                     |    |
|              | joesoap@isolvtech.com               |    |
|              | FULL NAME *                         |    |
|              | Joe Soap                            |    |
| TrustFactory | PARTNER ID                          |    |
|              | REGISTER                            |    |
|              | Please click here to login.         |    |



- 12. You will be asked to validate your email address
- 13. You will receive an email from TrustFactory asking you to validate your email address by clicking on the link provided in the email body.

13.1.1.

| e Message Q Tell me wh<br>pnore A Pelete Reply Reply Fora<br>All<br>Delete Reply Reply Fora<br>All<br>Tue 2016/09/25 2.51 PM | t you want to do  |   |       |
|--|---|---|-------|
| Tue 2018/09/25 2:51 PM   | C Meeting     C Meeting     C Meeting     C Meeting     C More-     C More-     Cuick Stres | Conter-     C |       |
| no-reply-trust<br>Trustfactory accou-  | factory@trustfactory.net<br>nt validation services  |   |       |
| e've sent you th:  | is email because you created  | i a new account at www.trustfactory.net.  |       |
| o confirm your er  | nail address and activate yo  | our account, please click the link below or paste it into the address bar in your browser:  |       |
| tps://dev-web.t)   | rustfactory.net/verify-accou  | ntuser?challenge=6848836001865469083&response=7839520541243203154   |       |
| lease do not rep:  | ly to this message. This ema  | ail address is not monitored and we are unable to respond to any messages sent to this addre  | 53.   |
| ' you didn't crea  | ate the account, please igno  | ore this email.   |       |
| est regards,   |   |   |       |
| sustFactory Suppo  | ort   |   |       |
|  |   |   |       |
|  |   |   |       |
|  |   |   |       |
|  |   |   |       |
| 4. Click on  | the link embedded   | l in the email body. Your validation will occur in the background   | d and |
| you will   | receive a success m   | nessage as below  |       |
|  |   |   |       |
|  |   |   |       |
|  | Your registration was success<br>address. Please click on the ve                            | ful. An email verification request has been sent to your email<br>erification link embedded in the email to activate your   |       |
|  | TrustFactory account.   | integration integration in the entitle of electrone year  |       |
|  |   |   |       |
|  |   |   |       |
|  |   |   |       |
| 5. Click on  | the x (close) buttor  | n on the popup message  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.  |       |
| 5. Click on<br>5. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.  |       |
| 5. Click on<br>5. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>®   |       |
| 5. Click on<br>5. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>Sign into your Trust Factory account!   |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>©<br>Sign into your Trust Factory account!  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>Sign into your Trust Factory account!   |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>Sign into your Trust Factory account!   |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>Sign into your Trust Factory account!   |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>he login page.  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>Sign into your Trust Factory account!<br>USERNAME *<br>PASSWORD *<br>Forgot password?<br>LOGIN  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>ne login page.<br>Sign into your Trust Factory account!<br>USERNAME *<br>PASSWORD *<br>Forgot password?<br>LOGIN<br>Don't have an account yet? Please click here.   |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>he login page.<br>Sign into your Trust Factory account!<br>USERNAME *<br>PASSWORD *<br>Forgot password?<br>LOGIN<br>Don't have an account yet? Please click here.   |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>he login page.<br>Sign into your Trust Factory account!<br>USERNAME *<br>PASSWORD *<br>Forgot password?<br>Forgot password?<br>Don't have an account yet? Please click here.  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>he login page.<br>Sign into your Trust Factory account!<br>USERNAME *<br>PASSWORD *<br>Forgot password?<br>Forgot password?<br>Don't have an account yet? Please click here.  |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>he login page.<br>Sign into your Trust Factory account!<br>USERNAME *<br>PASSWORD *<br>Forgot password?<br>LOGIN<br>Don't have an account yet? Please click here.   |       |
| 5. Click on<br>6. You will   | the x (close) buttor<br>be redirected to th   | n on the popup message<br>le login page.<br>Sign into your Trust Factory account!<br>USERNAME *<br>PASSWORD *<br>Forgot password?<br>Don't have an account yet? Please click here.  |       |



# 18. Once you have logged in, you will be prompted to complete the order

| order Summary       |                             |                                   |                                    |
|---------------------|-----------------------------|-----------------------------------|------------------------------------|
|                     |                             |                                   | Certificate details:               |
|                     | CERTIFICATE TYPE            | VALIDITY PERIOD                   | /emailAddress=joesoap@isolvtech.co |
|                     | Email Pass                  | 1 Year                            |                                    |
|                     | PARTNER NAME                | PARTNER SALES REP (OPTIONAL)      |                                    |
|                     | TrustFactory                |                                   |                                    |
|                     | EMAIL*                      |                                   |                                    |
|                     | joesoap@isolvtech.com       |                                   |                                    |
|                     | EMAIL (TECHNICAL SUPPORT) * |                                   |                                    |
|                     | joesoap@isolvtech.com       |                                   |                                    |
|                     | I ACCEPT AND AGREE TO THE   | RUSTFACTORY SUBSCRIBER AGREEMENT. |                                    |
|                     | CREATE ORDER                | l.                                |                                    |
|                     |                             |                                   |                                    |
|                     |                             |                                   |                                    |
| Billing and Shippir | ng                          |                                   |                                    |
| Payment             |                             |                                   |                                    |
|                     |                             |                                   |                                    |

### 18.1. Billing address : Complete Details

| binnig Address |             |
|----------------|-------------|
| Billing Type:  | npany       |
| First Name *   | Last Name * |
| Joe            | Soap        |
| Mobile *       |             |
| 0836261234     |             |
| Address1 *     |             |
| 5 Sturdee      |             |
| Address2       |             |
| Rosebank       |             |
| Country *      | State *     |
| South Africa 🔻 | Gauteng 🔻   |
| City *         | Zip Code *  |
| Johannesburg 🗸 | 2061        |

## 18.2. Payment- Complete Payment

| Complete Order   |  |   |        |
|--|--|---|--------|
| > Order Summary  |  |   |        |
| > Billing and Shipping   |  |   |        |
| ✓ Payment  |  |   |        |
| Product Name<br>individual_email   |  | Product Description<br>EmailPass-INDIVIDUAL EMAIL |        |
| Product Price<br>\$19.00   |  | Validity Status<br>1 Year                         |        |
|  | PayPal   |   |        |
|  | Debit or Credit Card Powered by PayPal         |   |        |
|  |  |   |        |
|  |  |   |        |
| CSR     Email verification   |  | •   |        |
| SSR     Email verification     Complete Order     Order Summary  | Trust Factory<br>Your payment has been success | tul X   | ×      |
| CSR     Email verification     Complete Order     Order Summary     Billing and Shipping   | Trust Factory<br>Your payment has been success | ful OK  | ×<br>• |
| CSR     Email verification     Complete Order     Order Summary     Billing and Shipping     Payment   | Trust Factory<br>Your payment has been success | ful ox  | ×<br>© |
| CSR Complete Order  Order Summary Billing and Shipping Paymant. CSR  | Trust Factory<br>Your payment has been success | ful or  |        |
| CSR Complete Order Order Summary Billing and Shapping Payment CSR CSR CSR.*  | Your payment has been success                  | tul OK  |        |
| Complete Order Complete Order Complete Order Conder Summary Etiling and Shipping Payment CSR:* CSR:*   | Trust Factory<br>Your payment has been success | ful or  | ×<br>• |
| CSR     Email verification     Complete Order     Order Summary     Billing and Shipping     Payment     CSR:     CSR:   | Your payment has been success                  | ful or  |        |
| <ul> <li>&gt; CSR</li> <li>&gt; Email verification</li> <li>Complete Order</li> <li>Order Summary</li> <li>Billing and Shipping</li> <li>Palymant</li> <li>CSR</li> </ul>  | Trust Factory<br>Your payment has been success |   |        |
| <ul> <li>CSR</li> <li>Email verification</li> <li>Complete Order</li> <li>Order Summury</li> <li>Billing and Shipping</li> <li>Paymint</li> <li>CSR</li> <li>CSR</li> </ul>  | Your payment has been success                  |   |        |
| <ul> <li>&gt; CSR</li> <li>&gt; Email verification</li> <li>Complete Order</li> <li>&gt; Order Summary</li> <li>&gt; Billing and Shipping</li> <li>&gt; Payment</li> <li>CSR</li> <li>CSR</li> </ul>   | Trust Factory<br>Your payment has been success |   |        |
| <ul> <li>CSR</li> <li>Email verification</li> <li>Complete Order</li> <li>Order Summary</li> <li>Etiling and Shipping</li> <li>Pelymant.</li> <li>CSR</li> <li>CSR</li> </ul>  | Correstion regarding CSR generation            |   |        |
| <ul> <li>&gt; CSR</li> <li>&gt; Email verification</li> <li>Complete Order         <ul> <li>Order Summary</li> <li>Billing and Shipping</li> <li>Payment</li> <li>CSR -</li> <li>CSR -</li> <li>CSR -</li> <li>Edition to the summary of the summary o</li></ul></li></ul> | Corrustion regarding CSR generators            |   |        |

### 18.3. CSR:

- Generate a CSR using the windows store
- Note the link to further information on how to generate a CSR (Situated as a link below CSR box)
- Click on Submit CSR button

| Complete Order   |   |  |  |  |
|--|---|--|--|--|
| > Order Summary  |   |  |  | 0  |
| > Billing and Shipping   |   |  |  | 0  |
| > Payment  |   |  |  | 0  |
| V CSR  |   |  |  | 0  |
|  | CSR :*BEGIN NEW CERTIFICATE   | E REQUEST  |  |  |
|  | MIIDRDCCA1wCAQAwADCCA5IwDQ<br>831E899FFEJC/LvLDxN98omM55<br>N4YRsJA1H3X8vZ6DmC4PpPaOp2  | 2YJKoZIHvcNAQEBBQADggEPADCCAQoCggEBALih<br>5f9bj0yEYIcSenAhtETxOJF3c3gPLRFHbSyNGr/<br>2X41ND+VoMdBBz+7CIkpR++Q5zt4PkbgW8ivv23  |  |  |
|  | <pre>/ADwML9V+8RkOWxulEX4L+Yvf6 h+6tGWNIIhwRdVpxsi3HjkUNev YgSQIH0FmPSPLzeU+2fk09IkXm</pre>   | SokhIU1XbNd7UAtmNINO3opnXD6vo8vQt4AB+Z8<br>V688H3CfUOnhHYBPTvFdUK0Fsos/hF0S5EO5DuQ<br>mNB0pyz0520krAvnicSDf6C5MYeZx1wtgk8dHIP  |  |  |
|  | UFh11Xx1C1sf3vwpE20CAwEAAa<br>OTMuMjAuBgkqhkiG9w0BCQ4xIT<br>Hd9s/TBGBgkrBgEEAYI3FRQxOT  | aC8/jAcBgorBgEEAYI3DOIDMQ4WDDEwLjAuMTQz<br>FAFMB0GA1UdDgQWBBREjTXfxrwiUMsmZq7ggu6g<br>FA3AgEFDBxTaG10YWwtTFQuY29ycC5pc29sdnRl  |  |  |
|  | ABSOAE0Aa0BjAHIAbwBzAGBAZg<br>IABTAHQAbwByAGEAZwBIACAAUA  | WHIDIDLXYYXIBHBQGrBgEEAYI3DQICMV@WVgEB<br>gB0ACAALWBYAGYAGAB3AGEAcgB1ACAASwB1AHKA<br>ABYAGBAAgBPAGQAZOBYAWEAMA0GCSgGSID3OQEB<br>DCCM-CA-D-DETERORDAGSDACSGSID3OQEB   |  |  |
|  | CWUAA415AUA2UCXV/10maH00+1<br>pYHPdC8UCDy4KoK8Z+kUynxKSj<br>q+4HsVwbEm1Dv7cgEifPa6L/6n  | LU/USrD#GXXXIm+SHEIr80Bh1e1EH00/jedH3p<br>j10h2+E+1SJr00MHednCyVKSrWSAJQv0K65g260<br>ju48x90xubXA6PwRDZde2J08Z65zLtz9yizi7H/<br>+2000+473.i62(HEN/NH-SHE7)FT752ane524  |  |  |
|  | KhZudzwytkostum GSDTHOES<br>KpMXOy1XOMFFUIZwmeRJHOGYRm<br>0EKOsfVfgS1p52pTuEF08XyXOG  | Interpretation of the second s |  |  |
|  | Generation of CSR for Windows C   | Certificate Store VI   |  |  |
|  | Submit CSR  |  |  |  |
|  |   |  |  |  |
| > Email verification   |   |  |  |  |
| 18.4.<br>Complete Order Order Summary Billing and Shipping   | Email Validation:<br>Click the  | "Verify Email" button  |  | ><br>©   |
| 18.4.<br>Complete Order<br>> Order Summary<br>> Billing and Shipping<br>> Payment<br>> CSR   | Email Validation:<br>• Click the  | "Verify Email" button  |  | ><br>•<br>•<br>•<br>•  |
| 18.4.     Complete Order     > Order Summary     > Billing and Shipping     > Billing and Shipping     > Payment     > CSR     ~ Email verification  | Email Validation:<br>• Click the  | "Verify Email" button  |  | ><br>•<br>•<br>•   |
| 18.4.<br>Complete Order<br>> Order Summary<br>> Billing and Shipping<br>> Payment<br>> CSR<br>< Email verification<br>EMAIL  | Email Validation:<br>• Click the  | "Verify Email" button  | ACTION   | ><br>©<br>©<br>©   |
| 18.4.<br>Complete Order<br>Corder Summary<br>Billing and Shipping<br>Payment<br>CSR<br>CR<br>Email verification<br>EMAIL<br>Joescap@isolvtech.   | Email Validation:<br>• Click the  | "Verify Email" button  | ACTION<br>Verify Email   | ×<br>•<br>•<br>•   |
| 18.4.<br>Complete Order<br>> Order Summary<br>> Billing and Shipping<br>> Payment<br>> CSR<br>< Email verification<br>EMAL<br>Joesoap@isolvtech.   | Email Validation:<br>• Click the  | "Verify Email" button  | ACTION<br>Verify Email   | ×<br>•<br>•<br>•   |
| 18.4.<br>Complete Order<br>> Order Summary<br>> Billing and Shipping<br>> Payment<br>> CSR<br>< Email verification<br>EMAIL<br>joescap@isolvtech.  | Email Validation:<br>• Click the  | "Verify Email" button status Pending validation link will be so  | ACTION<br>Verify Email   | ×  |
| 18.4.<br>Complete Order<br>> Order Summary<br>> Billing and Shipping<br>> Payment<br>> CSR<br>< Email verification<br>EMAIL<br>joesoap@isolvtech.  | Email Validation:<br>• Click the<br>  | "Verify Email" button status Pending validation link will be schered.  | ACTION<br>Verify Email   | ×  |
| 18.4.         Complete Order         Order Summary         Billing and Shipping         Billing and Shipping         CSR         Email verification         EMAIL         joescap@isolvtech.   | Email Validation:<br>• Click the<br>  | "Verify Email" button " STATUS Pending Validation link will be so have entered.  | ACTION<br>Verify Email   | ess account  |
| 18.4.         Complete Order         > Order Summary         > Billing and Shipping         > Payment         > CSR         • Email verification         EMAIL         joesoap@isolvtech.  | Email Validation:<br>• Click the  | "Verify Email" button  STATUS Pending  validation link will be so have entered.  Network water and the solution link will be solutio | Action<br>Verify Email   | ess account  |
| 18.4.         Complete Order         Order Summary         Billing and Shipping         Payment         CSR         Email verification         EMAIL         joescap@isolvtech.  | Email Validation:<br>• Click the<br>som<br>• An email<br>that you<br>• that you<br>• that you   | "Verify Email" button  STATUS Pending  validation link will be so have entered.  Network entered.  Status entered.   | ACTION<br>Verify Email   | ess account  |
| 18.4.         Complete Order         > Order Summary         > Billing and Shipping         > Payment         > CSR         W Email verification         EMAIL         Joescap@isolvtech.  | Email Validation:<br>• Click the<br>orm<br>• An email<br>that you<br>that you<br>stateopynet<br>stateopynet   | "Verify Email" button  | Action<br>Verify Email   | ess account  |
| 18.4.<br>Complete Order  Conder Summary  Billing and Shipping  CSR  CSR  CEMAIL  Descap@isolvtech  To  To  To  To  To  To  To  To  To  T   | Email Validation:<br>• Click the<br>com<br>• An email<br>that you<br>• that you   | "Verify Email" button  STATUS Pending  validation link will be so have entered.  Verence were entered.  Exercise to the solution of the soluti | ACTION<br>Verify Email   | ess account  |
| 18.4.<br>Complete Order<br>Coder Summary<br>Coder Summary | Email Validation:<br>• Click the<br>click the<br>• Click the<br>•                                  | "Verify Email" button  STATUS  Pending  validation link will be so have entered.  Nettory.net.  comain registrar records for a domain n or pasting the the below link into your b  | ACTION Verify Email ent to the email addre   | ess account  |
| 18.4.<br>Complete Order<br>Complete Order<br>Conder Summary<br>Billing and Shipping<br>Payment<br>CCR<br>Conder Summary<br>CCR<br>Conder Summary<br>Conder Summary               | Email Validation:<br>• Click the<br>or<br>• Click the<br>- Click the | "Verify Email" button  STATUS Pending  Validation link will be so have entered.  Validation link will be so have entered.  External for a domain n or pasting the the below link into your b InclastZ73rvLihtycZodd-NN9RZE51ktreepon   | ACTION Verify Email ent to the email addre ans included in this certificate. rowser: se=21ch0t12ch1ffKvWU37AVJocd5KRieBgL51_s                                    | <ul> <li>۲۵</li> <li>۲</li> <li>۲</li> <li>۲</li> <li>۲</li> <li>۲</li> <li>1</li> <li>1</li></ul> |
| 18.4.         Complete Order         > Order Summary         > Billing and Shipping         > Payment         > CSR         W Email verification         EMAIL         Joescoap@isolvtech.   | Email Validation:<br>• Click the<br>com<br>• Click the<br>• Click                                  | "Verify Email" button<br>STATUS<br>Pending<br>validation link will be so have entered.<br>Netrory.net.<br>c domain registrar records for a domain n or pasting the the below link into your b Inclarif?swilhtsyClody-MYSPAZESKirespon tored and we are unable to respond to an   | ACTION  Vorify Email  ent to the email addre  ane included in this certificate, rowser: se=21ch0tYIchTfKwHU37AWJocd5KHabquS1_5                                   | ess account  |
| 18.4.<br>Complete Order  Complete Order  Concerning  Con   | Email Validation:<br>• Click the<br>om<br>• An email<br>that you<br>• An email<br>that you<br>• Construction<br>• State<br>• Construction<br>• Con  | "Verify Email" button  STATUS  Pending  Validation link will be so have entered.  Nettered.  Extraction link will be so have entered.  Extraction link will  | ACTION<br>Verify Email<br>ent to the email addre   | ><br>  |
| 18.4.<br>Complete Order<br>Complete Order<br>Coder Summary<br>Coder Summar | Email Validation:<br>• Click the<br>orm<br>• An email<br>that you<br>that you<br>statopynet<br>statopynet<br>(CSR) has been created at www.trusta<br>u because your email is listed on the<br>f your email address by clicking on o<br>et/Verify-domain?challenge=TIRV97Vb_<br>ssage. This email address is not moni<br>n to your account at http://portal.tr   | "Verify Email" button " STATUS Pending  Validation link will be so have entered.  Terror we will be so have entered.  Terror we will be so for a domain n or pasting the the below link into your b IncoletTiskviihteycOdd-WNRAEDikkreepon tored and we are unable to respond to an pustfactory.net  | ACTION  Verify Email  ent to the email addres  ame included in this certificate. rowser: se=21ch0etronTfKWWU37AVJocd5KHeBguS1_s y messages sent to this address. | ><br>  |



- You will need to click on this link in your email to demonstrate control over your email address
- 1. You will then be redirected to the TrustFactory Self-service portal where you will have to login

| C https://stg-pr-portal.trustfactory.net/#/                 | er 🕁 🧕   | : |
|---|--|---|
| ← → C ● https://dp.pe.portationatilactory.wet/*/ WELCOME TO | CON<br>CON<br>Sign into your Trust Factory account!<br>Usename<br>Sistanze | Ĩ |
| Factory   | Password   |   |
| ISOLU   | Copyright 2011 Trust Factory, All Rights Reserved.                         |   |
|   |  |   |

2. After logging in, your order will finalize and a certificate will be generated.

| т | irustFactory |              |                 |         |              |               |                     |               |                  |        |                   | + joesoap → |
|---|--------------|--------------|-----------------|---------|--------------|---------------|---------------------|---------------|------------------|--------|-------------------|-------------|
|   | ORDERS       | CERTIFICATES | PAYMENT HISTORY | SUPPORT | REPORT ABUSE | CA REPOSITORY | WEBSITE             |               |                  |        |                   |             |
| I | Orders       |              |                 |         |              |               |                     |               |                  |        | 10                | Ŧ           |
|   | CERTIFICATE  | TYPE         | ORDER NUMBER    |         | ORDER T      | rpe o         | DMMON NAME          | VALIDITY PERI | OD LODGE TIME *  | STATUS | ACTION            |             |
|   | Email Pass   |              | 76972488631825  | 08715   | new          | ja            | esoap@isolvtech.com | P1Y           | 17-04-2020 15:43 | Issued | Go to Certificate |             |

- 3. Select the Go to Certificates button to access your certificate
- 4. Congratulations. You now an email certificate ready for use
- 5. Please follow the installation steps per the installation document to install the email certificate